- 1. Is there a cost to order meals?
 - No, the USDA has approved universal free breakfast and lunch for all children 18 years old or younger who attend our school district or reside in our district boundaries.
- 2. My child will be in-person, do I need to order meals ahead of time to get the free breakfast and lunch?
 - No, students that will be in-person will automatically receive their 1st breakfast and lunch for free.
 - If your child is in a blended learning format, they can order meals for the days they will be virtual.
- 3. Can I order morning milk for my child?
 - Morning milk is available to order for CRVA and West Salem School District students in Kindergarten – 4th grade only.
 - Milk will be charged based on the child's free/reduced status.
 - \$0.35 for normal pay; \$0 for free and reduced
- 4. Is my child eligible to receive meals?
 - Meals are available to all children, 18 years old or younger, who attend our school district or reside in our district boundaries.
- 5. When does my order need to be placed by?
 - The meal order form can be filled out at any time, but we ask that you sign up by Wednesday the week prior to ensure your order is fulfilled.
- 6. My child is in quarantine/isolation, how do I get meals if I missed the Wednesday deadline?
 - Please contact Emily Klunk at 608-786-3078 or klunk.emily@wsalem.k12.wi.us.
- 7. What if I missed the deadline or would like to cancel/make changes to my order?
 - Please contact Emily Klunk at 608-786-3078 or klunk.emily@wsalem.k12.wi.us.
- 8. Where can I find the menu?
 - The 5 day/week menu can be found at wsalem.nutrislice.com or by downloading the Nutrislice app on your Android or Apple device and searching for West Salem in the Find Organization section. Please refer to the virtual menus.
 - The 3 day/week menu can be found on the <u>Nutrition Services</u> page on the district website.
- 9. How do I know how to prepare the food?
 - Heating instructions are available on the <u>Nutrition Services</u> page on the district website.
- 10. What is a panther pack?
 - A panther pack includes a PB&J, a serving of fruit and vegetables, a cheese stick, a crispy snack, and milk.
- 11. Do I need to place multiple orders for all my children?
 - No, only one order per family is required.
- 12. What if I don't know my students PIN?
 - Student PIN's are available on Skyward Family Access under the Food Service section. If you need help finding your PIN, please contact Leslie Berling at 608-786-0700 x 2308 or berling.leslie@wsalem.k12.wi.us.

- If your child is not enrolled in the school district you can just enter 0 for the PIN.
- 13. Where can meals be picked up?
 - Meals can be picked up at the West Salem High School (490 North Mark Street) on the curb in the parking lot right outside the high school main office/cafeteria.
- 14. Is meal delivery available?
 - Staff focus needs to be with the students who are in our buildings now that the learning mode is no longer virtual. Meal delivery is not available at this time.