

## Meal Ordering Frequently Asked Question's

1. Is there a cost to order meals?
  - No, the USDA has approved universal free breakfast and lunch for all children 18 years old or younger who attends our school district or reside in our district boundaries.
2. My child will be in-person, do I need to order meals ahead of time to get the free breakfast and lunch?
  - No, students that will be in-person will automatically receive their 1<sup>st</sup> breakfast and lunch for free.
  - If your child is in a blended learning format, they can order meals for the days they will be virtual.
3. Can I order morning milk for my child?
  - Morning milk is available to order for West Salem School District students in Kindergarten – 4<sup>th</sup> grade only.
  - Milk will be charged based on the child's free/reduced status.
    - \$0.35 for normal pay; \$0 for free and reduced
4. Is my child eligible to receive meals?
  - Meals are available to all children, 18 years old or younger, who attends our school district or reside in our district boundaries.
5. When does my order need to be placed by?
  - Meal order forms will come out after the announcement of what learning mode we will be in for the following week and families will have until noon on Friday to submit their orders.
6. Where can I find the menu?
  - The menu can be found at [wsalem.nutrislice.com](http://wsalem.nutrislice.com) or by downloading the Nutrislice app on your Android or Apple device and searching for West Salem in the Find Organization section. Please refer to the virtual menus.
7. What is a panther pack?
  - A panther pack includes a PB&J, a serving of fruit and vegetables, a cheese stick, a crispy snack, and milk.
8. Does someone need to be home to accept meals?
  - Yes, we are providing perishable items and they must stay under time/temperature control for your safety.
  - Please place a cooler with ice outside for us to leave your meals in.
  - Meals will not be left if we do not speak with someone or a cooler is not available.
  - If we find that food has been left in coolers from a previous delivery, we will remove and discard those items for you.
9. What if my child(ren) will be at different locations throughout the week?
  - When entering the address, just list all addresses and specify which dates they will be at each location.
10. Do I need to place multiple orders for all my children?
  - No, only one order per family is required.
11. What if there will be children from multiple families at one address?

- Only one order needs to be placed for this location.
12. What if my child will be attending the Boys and Girls Club?
- Meals do NOT need to be ordered on the order form. BGC will be taking orders for meals.
13. What if I don't know my students PIN?
- Student PIN's are available on Skyward Family Access under the Food Service section. If you need help finding your PIN, please contact Leslie Berling at 608-786-0700 x 2308 or [berling.leslie@wsalem.k12.wi.us](mailto:berling.leslie@wsalem.k12.wi.us).
  - If your child does not enrolled in the school district you can just enter 0 for the PIN.
14. What if I missed the deadline or need to make changes to my order?
- Please contact Emily Klunk at 608-786-3078 or [klunk.emily@wsalem.k12.wi.us](mailto:klunk.emily@wsalem.k12.wi.us).
15. Where can meals be picked up?
- Meals can be picked up at the West Salem High School (490 North Mark Street) on the curb in the parking lot right outside the high school main office/cafeteria. Please do not exit your vehicle, meal pick up with be drive-thru style and someone will hand you your order.
16. Do you deliver anywhere when the learning mode is virtual?
- No, we are only able to deliver within school district boundaries.
  - We are happy to offer meal pick-up or deliver to a family/friends' home or daycare within the school district boundaries.
  - Several other school districts in the area are offering meals to children 18 years old or younger that reside in their district boundaries, even if they aren't enrolled in their district.